

# Tomás Javier Sisterna

Mar del Plata, Argentina | Open to Remote / Hybrid Roles | EU Citizen (Italian)  
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## SUMMARY

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Final-year Systems and Business Management student with hands-on experience across project coordination, business analysis, operations, and technical product development. Currently working on FaresTest and CuraTrack while building an IoT energy monitoring capstone with Python and ESP32, and helping coordinate programming community events. Strong in stakeholder communication, requirements analysis, documentation, and execution in fast-paced environments. Interested in project management, business analysis, and technology.

## CORE SKILLS

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- Project coordination and cross-functional communication
- Requirements gathering and process documentation
- Business analysis, problem solving, and prioritization
- Client support, scheduling, and issue resolution
- Python, C, C++, Java (basic)
- SQL fundamentals, relational databases, REST/API basics
- Git/GitHub, Google Workspace, Microsoft Office
- English-Spanish communication and multitasking under pressure

## EXPERIENCE

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### Property Manager (Short-Term Rentals) | Family Business (Airbnb, Booking.com, Alohar)

Mar del Plata, Argentina | 2020 - Present

- Manage end-to-end operations for 4 family properties, including guest communication, scheduling, issue resolution, vendor coordination, and listing updates.
- Handle high-volume, time-sensitive requests in Spanish and English while keeping records organized and workflows consistent.
- Track performance, optimize operations, and support decision-making through spreadsheets, platform analytics, and day-to-day planning.

### IT Support and Operations | Self-Employed Microbusiness

Mar del Plata, Argentina | 2018 - 2022

- Delivered 100+ custom PC projects end-to-end: requirements gathering, sourcing, assembly, QA, on-site installation, and customer support.
- Managed quotes, troubleshooting, follow-ups, and scheduling while maintaining strong client communication and service quality.

### Seasonal Work Experience | United States (Work and Travel)

USA | 3 seasons

- Worked in fast-paced customer-facing environments using English daily, strengthening communication, multitasking, and professionalism under pressure.

## SELECTED PROJECTS AND LEADERSHIP

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### FaresTest | Product / Business Analysis Project

2026 - Present

- Contribute to the design of a digital service for genetic testing workflows, helping define use cases, business rules, process flows, and MVP scope.
- Support documentation, operational analysis, and coordination between business needs and technical implementation.

### CuraTrack | Product / Requirements Project

2026 - Present

- Work on the definition of a healthcare application for nurses to manage patients, wounds, and wound evolution records.
- Translate user needs into structured features, workflows, and product documentation with a practical operations-oriented approach.

### **Programming Events Coordination | Tech Community / Local Events**

2025 - Present

- Support the organization and communication of programming and tech community events, helping connect participants, speakers, and logistics.

### **IoT Energy Monitoring Platform | Capstone Project | Python + ESP32**

2024 - Present

- Build an energy monitoring platform with ESP32, Python, API endpoints, and a relational database to track household or small-business consumption.
- Focused on MVP delivery, data visibility, documentation, and iterative improvement.

## **EDUCATION**

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### **B.S. in Systems and Business Management | CAECE University (Argentina)**

*Final-year student | Expected graduation: 2026*

### **Systems Engineering | CAECE University (Argentina)**

*Currently in progress | Approx. 1.5 years remaining*

## **COURSES AND LANGUAGES**

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- Coderhouse - Project Management
- Coderhouse - Web Development
- Languages: Spanish (native) | English (professional working proficiency)